



Haringey Council

A Better Haringey

Generated on: 22 Sep 2009

PI Sort Code	Short Name	2008/09	Apr 2009	May 2009	Jun 2009	Jul 2009	Aug 2009	Sep 2009	Oct 2009	Nov 2009	Dec 2009	Jan 2010	Feb 2010	Mar 2010	2009/10	Current Target
L0504	The number of child contacts received in the month.	1,495	1,301	1,458	1,323	1,037									6,614	
L0505	The percentage of contacts in the month which proceeded to referral.	22.7%	21.1%	22.8%	24.9%	29.7%									24%	
L0506	The number of children subject to s47 enquiries who go on to be the subject of an initial child protection conference.				32%	65.9%									38.5%	
L0507	The percentage of children under three subject to child protection plans who have been visited and seen at the required frequency in the previous month.			88.9%	80.4%	76.1%									81.8%	
L0508	The percentage of Referral and Assessment and the Children in Need and Safeguarding services post unfilled by either agency or permanent staff at the end of the month.				13.74%	21.5%									17.62%	

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L0509	The number of team manager and senior team manager posts vacant in Referral and Assessment and the Children in Need and Safeguarding services.	2008 / 09				6	13	↑							13	

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NI 59	Percentage of initial assessments for children's social care carried out within 7 working days of referral	74.8%			25%	14.1%	12%	14.7%	25.9%								18.4%	53%
NI 60	Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement	80%			27.6%	30.2%	49.1%	49.3%	31.9%								39%	63%

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NI 61	Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption	80%	71.5%		N/A	N/A	0%	50%	50%								50%	75%
BV49 NI 62	Stability of placements of looked after children: number of moves	14.69%	11.3%		13.4%	13.87%	13.87%	13.57%	12.3%								12.3%	11%
PAF-CF/A3 NI 65	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time	5.6%	11.9%		33.3%	5.6%	0%	20%	3.8%									10%
NI 66 PAF-CF/C68	Children in care cases which were reviewed within required timescales		91.9%					98.2%	98.2%								98.2%	98.0%
BV162 NI 67	Percentage of child protection cases which were reviewed within required timescales	100%	99.5%	100%	100%	100%	96.4%	96.2%	95.8%								95.8%	100%
L0035	No. of Domestic burglaries - YTD	2870			231	370	544	830	1061								1061	1092

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L0036	No. of Personal Robberies - YTD	997			107	199	282	381	436								436	468
L0037	Theft of motor vehicle - YTD	1082			100	160	252	360	433								433	513
L0129	No. of Serious Youth Violence - YTD	220			27	57	76	98	108								108	74
L0096	No. of Thefts from motor vehicle - YTD	3158			340	495	700	1113	1341								1341	1310
NI 15 N	No. of recorded most serious violent crimes				52	83	129	170	215								215	148
NI 16_N_YTD	No. of recorded serious acquisitive crimes YTD	8252			782	1234	1798	2720	3315								3315	3388
NI 20	No. of recorded 'Assaults with less serious injury'	329			207	349	542	803	930								930	
NI 28	Number of recorded serious violent knife crimes - cumulative	508			59	106	155	207	239								239	213
NI 33	Arson incidents	248			No data for this range												360	
NI 195a L0478a	Improved street and environmental cleanliness: litter - in house monitoring	No data for this range	No data for this range	No data for this range	3%	4%	3%	2%	4%								3.2%	10%

A Greener Haringey

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NI 191	Residual household waste per household	639	654	55	53	57	59	56								280	255
NI 192	Percentage of household waste sent for reuse, recycling and composting (2007-2010 stretch target)	23.79%	29.28%	23.81%	23.98%	24.4%	23.7%	23.1%								24.38%	32%

A Thriving Haringey

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L0084	Active Card Membership - total number	13,377		13,332	14,732	16,183	17,870	18,939								18,939	14,999
L0200	Sports and Leisure Usage	1,286,702		115,637	115,743	118,791	128,944	103,511								582,626	586,048
BV 170a	The no. of visits to/usages of museums per 1,000 population	208		180	230	392	218	226								249	211
L0085	Number of library visits per 1000 of the population	9,528		9,072	9,855	9,378	9,057	8,446								9,162	9,000
L0004 LAA stretch	Number of schools achieving Healthy School Status (2007 - 2010 stretch target)	76%		78%	79%	79%	79%	79%								79%	85%
L0378	% of Not Knowns - 16 to 18 year olds who are not in education, employment or training (NEET)	11.1%		3.8%	4.1%	3.9%	3.8%									3.9%	9.9%

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NI 117	% of 16 to 18 year olds who are not in education, employment or training (NEET) (2007-2010 stretch target)	6.8%	5.9%	7.6%	7.7%	7.5%	7.7%									7.7%	10.4%

A Caring Haringey

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L0114 LAA	Number of older people permanently admitted into residential and nursing care - YTD (2007 -2010 stretch target)	135			7	15	20	27	41								41	48
L0115 LAA	Number of adults permanently admitted into residential and nursing care - YTD (2007 -2010 stretch target)	10			0	1	1	2	2								2	8
NI 132	% of social care assessment which occur within 4 weeks (all adults)	96.1%	85.3%	86.9%	91.4%	91.4%	90.9%	91.7%	88.7%								88.7%	95.0%
NI 133	% of social care packages following assessment which are delivered within	95.0%	91.5%	91.7%	92.3%	96.7%	96.5%	93.6%	93.0%								93.0%	93.0%

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	4 weeks																	
NI 130	Social care clients receiving Self Directed Support			No data for this range	8.0%	8.0%	13.6%	16.8%	18.1%	18.1%							18.1%	
NI 131	Delayed transfers of care	17.0	10.9		20.4	16.1	14.9	14.4	14.4								14.4	9.0
NI 135	% of carers receiving needs assessment or review and a specific carer's service, or advice and information - YTD	22.1%	21.3%		3.1%	5.2%	7.7%	9.2%	11.0%								11.0%	8.0%
NI 111	First time entrants to the Youth Justice System aged 10-17	2152	1798														423	578

Driving change, improving quality

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ACC001	Unit Cost of Homecare	£15.05			£15.05	£15.05	£15.9	£15.9	£15.9	£15.9							£15.9	£17.51
L0134	Cost per visit to a leisure centre	£1.41			-£0.32	£1.32	£0.21	£4.73	£2.59								£1.59	£1.84
L0199	Cost per library visit	£2.62			£2.67	£2.7	£2.71	£2.78	£2.77								£2.77	£2.8
BV 9	% of council taxes due for the financial year which were received in year by the authority	93%			95.89%	91.37%	92.62%	91.31%	91.42%								92.28%	93.25%
BV 10	% of non-domestic rates due for the financial year which were received in year by the authority.	95.7%			93.58%	98.63%	97.22%	97.93%	97.25%								97.54%	98.5%

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NI 180	The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.	28,427	942		2,932	2,785	9,500	2,802	16,000								51,911	11,364
NI 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (days)	18.3		26	32.1	26.7	29.6	43.3									30.9	17
Fin 5b	Reduction of long term (over 211 days) Sundry Debt owed to the council	£4.35m		£3.12m	£3.31m	£3.02m	£2.99m	£2.94m									£2.94m	£2.82m
BV 8	% of invoices for commercial goods and services that were paid by the authority within 30 days. COUNCIL	91.7%		91.58%	88.56%	92.62%	92.3%	93.76%									91.85%	91%
CS3	Call Centre calls answered as a % of calls presented	92.86%		70%	67%	82%	91%	82%									78%	90%
CS2	Call centre telephone answering in 30 seconds - of calls presented (all call centre calls)	75%		43%	43%	50%	64%	52%									51%	70%

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CS1	Customer Services Centres- Waiting times – personal callers seen in 15 mins	81%			81%	83%	79%	80%	80%	80%							81%	70%
NI 14	Avoidable contact: the proportion of customer contact that is of low or no value to the customer. Council wide		27.5%		22.2%	20.1%	22.2%	22.4%	20.2%								22%	16%
NI 103	Special Educational Needs – statements issued within 26 weeks - excluding exemptions	88.8%			100%	90.9%	100%	100%	100%								98.1%	86%
NI 103b	Special Educational Needs – statements issued within 26 weeks - including exemptions	84.4%			91.7%	90.9%	100.0%	91.7%	100.0%								94.6%	86.0%
L0131	Unit cost Independent Schools SEN Placements - Residential	£70,980			£81,265	£81,078	£82,854	£82,746	£80,860								£80,860	£81,973
L0132	Unit cost Independent Schools SEN Placements - Day	£38,246			£39,575	£39,567	£39,146	£38,999	£38,983								£38,983	£40,449

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BV 12 - ytd	The no. of working days/shifts lost due to sickness absence per FTE employee. Annual Equivalent. COUNCIL	8.88			5.79	6.73	7.5	8.25	7.93									8.5
BV 12-rollingyr	The no. of working days/shifts lost due to sickness absence per FTE employee Rolling Year. COUNCIL	8.88			8.92	8.8	8.74	8.87	8.97								8.97	8.5
L0038	% of Stage 1 public complaints dealt within target (10 day) timescale. COUNCIL	90%			89%	89%	88%	88%	88%								88%	93%
L0039	% of Stage 2 public complaints dealt within target (25 day) timescale. COUNCIL	88%			80%	56%	90%	92%	70%								79%	90%
L0041	% of Members Enquiries dealt with in target time. COUNCIL	91%			77%	84%	83%	85%	94%								84%	90%
BV109a NI 157a	Processing of planning applications: Major applications	77.78%	66.72%	77.81 %	N/A	N/A	0%	80%	N/A								66.67%	60%
BV109b NI 157b	Processing of planning applications: Minor applications	80.56%	77.04%	82.19 %	80.77%	79.31%	86.36%	68.18%	90.32%								79.60%	65.00%

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BV109c NI 157c	Processing of planning applications: Other applications	89.39%	87.48%	91.04%	94.44%	87.63%	93.27%	83.05%	89.32%								89.43%	80.00%
BV 66a CPA H6	Local authority rent collection and arrears: proportion of rent collected - inc arrears	98.13%			96.24%	95.66%	95.85%	96.54%	97.28%								97.28%	97.6%
NI 156	Number of households living in temporary accommodation	4548			4520	4494	4403	4321	4267								4267	4112
BV 212 CPA H8	Average relet times for local authority dwellings let in the financial year (calendar days)	44.3 days			38.6 days	44.4 days	31.6 days	35.5 days	45 days								37.6 days	31 days
IC01	% of rent collected (of rent due - excluding arrears)	99.17%			94.18%	96.19%	97.95%	98.11%	97.87%								97.87%	100.5%